

DriveShield[™] **Quick Start**











1. Download DriveShield

Download the DriveShield app from the App Store or Google Play by searching "DriveShield". You can also use the QR codes located at the bottom left corner of this cab card for quick access.

2. First Time Login

When signing into DriveShield for the first time, you'll need to enter your username, password and company key to access the app. If you haven't received a company key, please contact your manager or email us at support@ftsgps.com.

3. Get To Know Your Dashboard



The Dashboard displays your daily score along with a list of triggered events for that day.

To view all events, simply select "See All Events" at the bottom of the screen.

Once on the "All Events" page, users can access additional options, which are conveniently located at the top of the screen.

- New Events
- Pending Coaching
- Disputed
- Coached
- Dismissed



4. Events

From the Dashboard, users can click on any event to view its details, including the location, time, date, and video footage for review. After reviewing, they have the option to either Dispute or Acknowledge the event.



Disputing an Event

If users believe the event was incorrect, they can select "Dispute" from the bottom left corner of the screen. This allows them to send a detailed message to the driver's coach, explaining why they believe the event is inaccurate. The coach can then respond within the app, and all messages and notes are stored in the "Discussion" tab at the top of the screen.

Acknowledging an Event

If users agree the event is accurate after reviewing, they can select the "Acknowledge" option to confirm.

5. Notifications

In the Notifications tab, users can view a list of all triggered events, along with their corresponding times and dates.

6. Profile

In the Profile section, users can upload a profile photo (required for facial recognition). This page also allows users to set a date range for reviewing past events. Additionally, the "Scoring Over Time" option lets users track their driving performance trends, helping them see whether their driving patterns are improving or declining over time.

7. More Details

On the Dashboard, users can select the "More Details" option to review their scores from previous dates.



Option Sidebar

From the homepage, users can access the options menu by clicking the three-line icon in the top left corner. The following options are available:

How it works?

Provides a brief overview of the app's purpose and functionality.

Help and Feedback

Directs users to contact information for support.

Coaching Courses

If the company has subscribed, users can access coaching courses here.

Log Out

Allows users to sign out of the app.

